Important Travel Information for Your Spring Break Vacation

🗓️ I will be **Out of Office:** March 28 – April 6 (Family Cruise)
📌 **Need Assistance Before I Go?** Please reach out by March 27.

Trip Plans App

📲 Download and review your **Trip Plans** app for your itinerary, travel documents, and key contacts.

Need Assistance Right Before or While Traveling?

Start with the contacts to the right. You can also text me at (952) 221-0742—I can guide you and start any necessary steps if needed. (Note: I won't have phone service on the cruise but will have Wi-Fi.)

I'm Still Here for You—But Here's How Support Works While You Travel

In the days leading up and once your trip begins, the supplier, airline, or hotel manages your booking. At that point, we have the same access to contacts and support routes, all of which are listed in your travel documents or the chart. Many changes require you to approve them in real time, either in person or by phone. For on-the-spot help, local agents and customer service teams are your best first contact.

I'm available via text (Wi-Fi only) to guide you, answer questions, or escalate issues, but I can't modify your booking directly. Your travel documents include all key contacts, so you'll always have support.

Situation	Solution
Flight Cancellations	• **If at the airport**: Speak with the gate agent or use the airline's assistance phones. At the same time, have someone from your group contact the 24-Hour Destination Help Center: ◦ 1-800-487-0740 or 1-701-420-6300 ◦ WhatsApp (Delta Vacations): +1 844-783-2147 (carrier data rates may apply) • **If before arriving at the airport**: Call the 24-Hour Destination Help Center or use WhatsApp for assistance.
Trip Cancellation (Emergency) *You need to cancel your trip*	Contact the 24-Hour Destination Help Center before your flight is scheduled to depart: • 1-800-487-0740 or 1-701-420-6300 • WhatsApp (Delta Vacations): +1 844-783-2147 (carrier data rates may apply)
Return Home (Unplanned) *You need to return home early*	Contact the 24-Hour Destination Help Center or Delta Vacations WhatsApp: • 1-800-487-0740 or 1-701-420-6300 • WhatsApp: +1 844-783-2147 (carrier data rates may apply) • You can also visit the Trafictours representatives in your hotel lobby or call: ◦ +52-988-193-571 (8:00 AM – 6:00 PM) ◦ After hours:+52-998-100-3461
General Assistance in Mexico	**Help with an illness, injuries, excursions, or general questions.** Visit the Destination Expert (Trafictours) in your hotel lobby, or call: • +52-998-193-0571 (8:00 AM – 6:00 PM) If Trafictours is unable to help: • 24-Hour Destination Help Center: 1-800-487-0740 or 1-701-420-6300 • WhatsApp (Delta Vacations): +1 844-783-2147 (carrier data rates may apply)