



# Jamaica

## Destination Guide

### ARRIVING IN JAMAICA

- 1) Effective September 1, 2023 the Jamaica immigration form (C5) MUST be completed online. The form can be completed up to 30 days prior to arrival. Visit <https://enterjamaica.com/> and fill out your Jamaican Immigration and Customs Declaration (C5) form. This is the only authorized website to complete this form. Each passenger should complete and submit an individual form, including children.
- 2) If you purchased arrival service from Club MoBay, you will be met by your escort after deplaning and before entering the Immigration area. If you have not, proceed to step 4.
- 3) After deplaning, you will enter the Immigration line. Have your passport and any completed forms ready and answer any questions from the officer.
- 4) Go to the luggage carousel and claim all of your checked bags. If you don't see your luggage on the carousel itself, check the floor area nearby. Airport personnel often clear the belt to make room for more bags.
- 5) Take all of your belongings to the "Nothing to Declare" Customs line. Your bags may be x-rayed or selected for additional inspection.

### FINDING YOUR HOTEL TRANSFER

After clearing Customs, you'll enter the transportation hall. Personnel at this entrance will help to direct you. FOLLOW THE INSTRUCTIONS IN YOUR TRAVEL DOCUMENTS to find your transportation company or your resort's departure lounge.

### CLUB MOBAY

Upgrade to Club MoBay's VIP services for a quicker and more comfortable airport experience. Enjoy a personal escort for speedy immigration and customs during arrival. For departure, benefit from fast-track privileges through security and access to a lounge with refreshments and Wi-Fi.

### TIMESHARE / VACATION CLUB

Discounted tours, promotional items, or freebies are often linked to timeshare or vacation club companies. Their presentations can be lengthy and involve high-pressure sales tactics. If you're not interested, firmly decline any approach. If you do attend, exercise extreme caution before entering into a contractual agreement in a foreign country.

### CURRENCY

US dollars are commonly accepted for transactions in tourist areas and most resorts. If needed, you can get Jamaican dollars from ATMs or exchange bureaus. Always confirm the currency a vendor accepts and be aware of the exchange rate. Exercise caution when carrying or storing cash; often, using a credit card is the safest option.

### CULTURE

**LANGUAGE** – English is the official language in Jamaica, so communication is easy. You will also hear locals speaking a local dialect called Patois (Patwah) or Jamaican Creole.

**ISLAND TIME** – Jamaicans tend to have a casual view of time. Lines, service, and the pace of life in general may move more slowly than you are used to. Sit back, relax, and be patient ... You're on vacation!

**SHOPPING** – Bartering is a common practice in many shopping areas. Some vendors, especially those in open-air markets, may even be aggressive. If you are not interested in a purchase, avoid making eye contact, do not pick up or linger over items, say a firm “no” and walk away if necessary.

**LGBT TRAVELERS** – Negative attitudes towards LGBT individuals are more common in Jamaica, and public displays of affection may attract unwanted attention. Local laws prohibit certain activities between same-sex couples. See the US Department of State website for more information: [Travel.State.gov](http://Travel.State.gov).

## DRESS CODE

**RESORT** – Your resort might enforce a dress code for its restaurants. Typically, a bathing suit cover-up or shirt is required for midday meals. Dinner dress codes differ among resorts and restaurants. Some may mandate collared shirts or closed-toed shoes for men, while flip-flops, shorts, or tank tops might be restricted. If you have any queries about your resort's policies, feel free to ask your Travel Specialist.

**CAMOUFLAGE CLOTHING** – Out of respect for military and law enforcement personnel, clothing with camouflage print is prohibited in Jamaica. Violations could result in confiscation of the item, fines, or imprisonment.

## STAYING HEALTHY

**WATER** – Jamaica uses modern systems to purify and filter drinking water. Tap water is considered safe for consuming everywhere except for very remote rural areas.

**SUN** – Be sure to apply plenty of sunscreen in a higher SPF than normal, even on cloudy days. The sun in the tropics is more intense and can be reflected by the water and sand.

**BUGS** – Insects are common in the tropics. Consider using bug spray to ward off mosquitoes and no-see-ums, and bring along some anti-itch cream. Keep your balcony door closed and do not leave food in your hotel room.

## RETURN TRANSFER TO THE AIRPORT

Your transfer company will confirm your pick-up time a day or two before your departure, via a phone call to your room or by requesting you to stop at their lobby desk. Once you receive your scheduled pick-up time, compare it to your flight's departure time. Make sure to have adequate time for the drive to the airport, airline check in, and security screening. (Lines often move slowly, especially at peak travel times!) If you are not comfortable with the time scheduled, contact your transfer company.

The night before checkout, contact the bell staff to schedule assistance with your luggage for the next day.

Arrive in the hotel lobby at least 20 minutes before your scheduled pick-up time to complete your checkout.

## RETURNING TO THE U.S.

- 1) You may be given immigration forms to fill out during your flight. Keep a pen, your passports, travel documents, and receipts from anything you purchased during your trip easily accessible from your seat.
- 2) After deplaning, you will enter the Immigration line. Have your passport and completed forms in hand, answer any questions from the officer. **NOTE:** Some airports now offer automated kiosks to enter your passport information, have your photo taken, and print a receipt to present to the Customs officer.
- 3) Go to the luggage carousel and claim all of your checked bags.
- 4) Take all of your luggage to the Customs line. You may be asked questions about what you are bringing back into the country, and your belongings may be subject to search.
- 5) For connecting flights or to reach the final airport exit, you may need to pass your checked luggage back to the airline. This is usually done at a counter outside of the Customs area.
- 6) **DUTY FREE REMINDER:** If you have to pass another security checkpoint before proceeding to the next gate or to the airport exit, you will not be able to carry your liquid duty-free purchases with you. These need to be placed in your checked bags before handing them over to the airline.